

An Update from Premium Waters, Inc.

Our focus is, as always, on the health and safety of our employees, customers, and communities. As we face the challenges of COVID-19, I want to assure you that we are monitoring the situation as it evolves and working diligently to ensure that our bottled water products are available during this time of need.

All of our production facilities operate under an SQF Level III Certification Status. This is the highest comprehensive food safety and quality management system certification level, which includes HACCP Certification. Therefore, you should feel confident that our plant personnel operate under the highest level of overall food safety guidelines to include maintenance, sanitation, and cleanliness.

We also regularly monitor our raw materials and our vendor supply community for overall food safety. The vast majority of our raw materials are domestically supplied today, and we feel very confident that our sourcing matrix is meeting all of our SQF Level III guidelines. You can trust that we will monitor this closely over the next weeks/months to ensure best practices are continually being met.

Our Home and Office Delivery teams continue to be a reliable source of water, coffee, and a host of other items. Please know that we are taking extra precautions to ensure both employee safety and the safety of our customers. If you need to make a change to your deliveries, visit https://premiumwaters.com/account/sign_in/ or call us at (800) 332-3332.

As the COVID-19 situation continues to unfold, we will stay in contact with our local, state, and federal agencies and follow any guidance that they provide, especially around food safety. We are also an active member of the International Bottled Water Association (IBWA), who is monitoring this situation across the world and will provide further guidance as necessary.

We feel confident in our overall food safety practices, supply chain, and our ability to serve our customers. Thank you for your patience, support, and partnership as we work through this together.

Joe Shankland

President, Premium Waters, Inc.